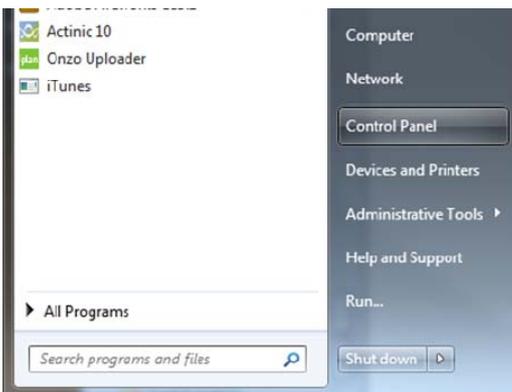




INSTRUCTIONS - CHECK AND INSTALL JAVA UPDATES



Click on the **Windows button**, usually in the bottom left hand corner of the screen unless you've moved your tool bars round!



Look for "**Control Panel**" in the right hand section of the pop-up list, and click on it.

The next list depends on your computer setting, but hopefully there should be an item somewhere in the middle for something like "**Java (32-bit)**". If you find it, double click to open it.

(If you can't find it, give me a ring!)



If you've got this far, well done. Click on the "**Update**" tab at the top of the dialog box, then on the "**Update Now**" button at the bottom.

After that, you need to follow any onscreen instructions which might look something like these on the next page (individual machines may vary):

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INSTRUCTIONS P2



Click on the **“Install”** button



Click on the **“Install”** button



IMPORTANT

On this screen, make sure there is **NO tick** in the “Install the Ask Toolbar” box. If there is one, click on it and it should disappear.

Then click on the **“Next”** button

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INSTRUCTIONS P3



There may be a few boxes pop up with progress indicators, this one will be on screen the longest.



And all being well, this should be the end result.

You can click on the **Close** button, then close any other screens that may still be open.

Then award yourself a cup of coffee.

